

Information security within electronic trading in Saudi Arabia

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Abstract:

Although information security issues are known to affect the e-purchase decisions of customers worldwide, studies focusing on this topic are rare in Saudi Arabia. Therefore, exploratory research was done to study how information security impacts customer perceptions of e-trading platforms. An online survey adapting the framework of Eid (2011) through Google Forms yielded 286 valid responses. Analysis of the response data revealed some interesting results. Even if all other factors of e-trading platforms are positive, the single concern of risks in financial transactions or personal information can negatively impact customer adoption of e-trading platforms in the Saudi context. Customers had not experienced or heard of others experiencing information security problems. No barriers of any type also did not affect them. Younger age and lower level of education increased this apprehension of information security significantly. These findings generally support the findings of earlier works by many other researchers.

Keywords: Information Security, Electronic Trading, Saudi Arabia.

Methodologies and Standards for Building Thesauri: An Analytical Study

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Abstract:

Thesauruses represent a basic pillar in supporting search and retrieval processes, as they provide standardized concepts and terms that help in search and retrieval processes. Thesaurus-building processes are carried out according to a specific and clear methodology that is developed before the start of building the thesaurus, which represents the cornerstone on which the thesaurus will be built in all its stages. This study provides an analysis of thesaurus building methodologies through an analysis of the content of selected thesauruses, as well as an analysis of the standards and guidelines that are followed when building thesauruses and the development of these standards.

Keywords: Thesaurus, The.saurus Building

The Relationship Between Knowledge Management and Re-engineering Administrative Processes: A theoretical Study

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Abstract:

Given the importance of adopting modern administrative methods and applying them in organizations, joining the knowledge economy and meeting its requirements in order to upgrade the organization and achieve its distinction, which earns it a leading position among competitors. This research seeks to identify both the method of re-engineering administrative processes and knowledge management and to stand on the relationship between them, and the extent of their influence on the other in organizations, with a review of the most important aspects that are affected in the organization when re-engineering its administrative operations under knowledge management, in addition to addressing To the requirements of developing this relationship, which contribute to its integration and thus its success.

Keywords: Knowledge Management, Re-engineering Administrative Processes

Technical Support Knowledge bases and their implementations in the field of library and information: an exploratory study

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Abstract:

This study aimed to identify the knowledge bases in terms of their concept and importance and shed light on one of their types, which is the Technical Support Knowledge bases (self-service) that serve as a source of support for customers who want to solve their problems themselves, without relying on technical support staff. The study followed the descriptive approach by conducting an analytical study of several technical support knowledge bases available for usage through the Internet; to identify the search and retrieval characteristics and user categories. The study revealed that a limited number of foreign studies dealt with the technical support knowledge bases topic. But no Arab study dealt with this subject. Technical support knowledge bases (self-service) are not widely used in field of library and information. The usage of knowledge bases in libraries is limited to electronic resources management and the online reference service. The study recommended that more studies should be conducted about technical support knowledge bases while expanding the use of this type of knowledge base in the field of libraries and information due to its many advantages, which can optimally exploited in providing better service to users.

Keywords: Knowledge bases, Technical Support Knowledge bases, Knowledge bases in Libraries.

Innovation and Knowledge Economy: Literature Review

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Abstract:

This paper aims to review Arab and foreign intellectual production relevant to the field of innovation, knowledge economy and historical tracking to illustrate the beginning of the topic's emergence and research or theoretical interests and how it evolves in addition to digitally tracking subject terms in Arab and foreign databases and search engines, The terms of the topic of innovation, knowledge economy and associated concepts are most commonly used and traded among researchers through the use of title research in Arab and foreign intellectual production in the 2010 -2022 period of time. The databases and search engines are initiated in Arabic: Google Scholar, Dar Al-Manzama Database for Scientific Theses, Ecolink Economics Database and then Databases and Search Engines in English: IEEE, Google Scholar, ProQuest (dissertation & Theses), The results through the review of intellectual production showed that there is a scarcity of Arab intellectual production in databases and search engines selected for the topic of literature that combines the two terms, while foreign intellectual production is full of studies and research that dealt with both innovation and the knowledge economy, The study recommends Arab countries and scientific institutions to contribute to the adoption and development of research, innovation and inventions to enrich Arab intellectual production with studies and research to Developing the knowledge economy.

Keywords: Innovation , Knowledge Economy, Literature Review